

# MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

## GENERAL INFORMATION

## **Requestor Name and Address**

BAYLOR SURGICAL HOSPITAL OF FORT WORTH 750 12TH AVE FORT WORTH TX 76104-2517

**Respondent Name** 

Carrier's Austin Representative Box

Indemnity Insurance Company of North America

Box Number 15

MFDR Tracking Number

MFDR Date Received

M4-12-0371-01

October 4, 2011

### REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "Per TDI Rule 134.403 reimbursement is allowed @200% of the APC allowable. The Respondent has neither denied or reimbursed the services provided within the appropriate timeframe."

**Amount in Dispute:** \$1,362.52

### RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The bill for date of service 6/13/11 for Baylor Surgical Hospital was processed on 8/16/11 by Coventry and \$1,349.40 was allowed in error. The adjuster sent the bill back to Coventry and a denial EOR was issued on 9/26/11. However, the coding on the reason for denial was incorrect. The provider requested preauthorization for the Lumbar CT Myleogram and the request was denied on 6/8/11 by the preauthorization department. The EOR was amended on 10/10/11 to show the denial for the correct coding that procedure was not authorized."

Response Submitted by: ACE Group, ESIS, 6600 E Campus Circle, Suite 200, Irving, TX 75063

## **SUMMARY OF FINDINGS**

Date(s) of Service	Disputed Services	Amount In Dispute	Amount Due
June 13, 2011	Outpatient Hospital Services	\$1,362.52	\$0.00

# FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

### **Background**

- 1. 28 Texas Administrative Code §133.305 sets forth general provisions regarding dispute of medical bills.
- 2. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 3. 28 Texas Administrative Code §141.1 sets out the procedures for requesting and setting a Benefit Review Conference.

- 4. This request for medical fee dispute resolution was received by the Division on October 4, 2011.
- 5. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits dated August 29, 2011

- 1- (97) The benefit for this service is included in the payment/allowance for another service/procedure that has already been adjudicated.
- 2 (W1) Workers Compensation State Fee Schedule Adjustment
- 3 (94) Processed in Excess of charges.

Explanation of benefits dated September 26, 2011

- 1 219 Based on extent of injury
- 2 Recommendation of payment has been based on the procedure code 62284, which best describes services rendered.
- 3 Recommendation of payment has been based on the procedure code 72131, which best describes services rendered.
- 4 Recommendation of payment has been based on the procedure code 72265, which best describes services rendered.

Explanation of benefits dated October 11, 2011

- 1 39 Services denied at the time authorization or pre-certification was requested.
- 2 Recommendation of payment has been based on this procedure code 329, which best describes services rendered.
- 3 Recommendation of payment has been based on this procedure code, 359, which best describes services rendered.
- 4 Recommendation of payment has been based on this procedure code 761, which best describes services rendered.

#### **Issues**

- Was the request for medical fee dispute resolution filed in accordance with 28 Texas Administrative Code §133.305 and §133.307?
- 2. Are the disputed services eligible for medical fee dispute resolution under 28 Texas Administrative Code §133.307?

## **Findings**

- 1. 28 Texas Administrative Code §133.305(a)(4) defines a medical fee dispute as a dispute that involves an amount of payment for non-network health care rendered to an injured employee (employee) that has been determined to be medically necessary and appropriate for treatment of that employee's compensable injury. 28 Texas Administrative Code §133.305(b) requires that "If a dispute regarding compensability, extent of injury, liability, or medical necessity exists for the same service for which there is a medical fee dispute, the disputes regarding compensability, extent of injury, liability or medical necessity shall be resolved prior to the submission of a medical fee dispute for the same services in accordance with Labor Code §413.031 and 408.021." 28 Texas Administrative Code §133.307(e)(3)(H) requires that if the carrier has raised a dispute pertaining to compensability, extent of injury, or liability for the claim, the Division shall notify the parties of the review requirements pursuant to §124.2 of this title, and will dismiss the request until those disputes have been resolved by a final decision, inclusive of all appeals. The appropriate dispute process for unresolved issues of compensability, extent and/or liability requires filing for a Benefit Review Conference pursuant to 28 Texas Administrative Code §141.1 prior to requesting medical fee dispute resolution. Review of the submitted documentation finds that there are unresolved issues of compensability, extent and/or liability for the same service(s) for which there is a medical fee dispute. No documentation was submitted to support that the issue(s) of compensability, extent and/or liability have been resolved prior to the filing of the request for medical fee dispute resolution.
- 2. The requestor has failed to support that the disputed services are eligible for medical fee dispute resolution pursuant to 28 Texas Administrative Code §133.307.

# **Conclusion**

For the reasons stated above, the requestor has failed to establish that the respondent's denial of payment reasons concerning liability for the injured employee's workers' compensation claim, compensability of that claim, and/or extent-of-injury issues with that claim have been resolved through the required dispute resolution process as set forth in Texas Labor Code Chapter 410 prior to the submission of a medical fee dispute request for the

same services. Therefore, medical fee dispute resolution staff has no authority to consider and/or order any payment in this medical fee dispute. As a result, no amount is ordered.

# **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the services in dispute.

<b>Authorized Signature</b>		
		April 11, 2013
Signature	Medical Fee Dispute Resolution Officer	Date

## YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.